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CENTRAL MAINE POWER
Manage your account online: cmpco.com
Customer Service: 1.800.750.4000
Outage reporting line: 800.696.1000

Your Messages
If you need help paying your bill, you may be eligible for funds through Maine's Homeowner Assistance Fund program, the Arrearage Management program, the Electricity Lifeline program and the Home Energy Assistance program. For more information, please visit cmpco.com/HelpWithBill or call us at 800.750.4000.

View and pay your bill at home or on the go! With eBill, you can access your account at any time from your computer or mobile device. It's fast, secure, convenient, and good for the planet. Sign up today by using our Mobile App or visiting cmpco.com/eBill.

Put your bill on autopilot with AutoPay and your energy bill will be paid on time, every time. It's safe, secure and convenient. No mailing delays. Sign up today at cmpco.com/AutoPay.

When you enroll in Usage Alerts, you receive weekly updates about your electricity use - powered by your smart meter. You can choose to receive usage updates, usage amount exceeded, and usage change alerts. Go to cmpco.com/alerts to learn more.

Manage your account anytime, anywhere with our FREE Mobile App. You can view and pay your bill, enroll in eBill, access outage information, and more! Text APP to 267898 and we'll send you a link to download the app.

Please return this stub with your payment. Please allow 7 to 10 business days for processing. Do not send cash or coins, and do not return with staples or paper clips. Thank you.

Central Maine Power
PO Box 847810
Boston, MA 02284-7810

JANE DOE
123 MAIN ST
BUCKSPORT ME 04416

Please do not write below this line.

Account Number	Service Location	Amount Due	Date Due
1234-5678-910	JANE DOE 123 MAIN ST BUCKSPORT ME 04416	\$123.89	03/13/2023

Your Account Summary

Prior Balance \$100.19
Payments received through 02/14/2023 - Thank you -\$100.19
Balance Forward \$0.00
CMP Delivery +\$47.02
Non-CMP Supplier Standard Offer +\$76.87
Please pay by 03/13/2023 \$123.89

Your Monthly Usage Summary(kWh)
Your next meter reading is on or about 03/14/2023

Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2022	13	14	0	0	0	0	0	0	0	0	0	0
2021	17	16	14	13	13	13	11	11	9	11	11	13
	20	20	19	18	17	18	17	14	13	16	17	15

Your Average Daily Usage (kWh) *Estimated Reading

Understanding your monthly electric bill

Let's review the information on your bill to help you understand the amount due.

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When is this bill due?

A The amount due and due date can be found at the top of your bill. Payments should be made or mailed at least 4 days prior to the Due Date to allow time for the payment to be received and posted to your account.

Is there a prior balance?

B Under **Your Account Summary** on page 1 of your bill, your PRIOR balance or **Balance Forward** is listed, along with any payments that were received since the last bill was issued. Payments received after the current bill was issued will be applied to your account balance when received, and will be reflected on the following month's bill.

What is "Your Messages" on my bill?

C The "Your Messages" section on your bill includes important messages about your account and doing business with us. Many of these messages change monthly so we encourage you to review them each month.

Where can I find my usage by month?

D **Your Monthly Usage Summary** shows your graphed monthly consumption for this year and the last two years. The table shows your average daily use each month, since the number of days in each billing cycle may vary. If there is an **asterisk** next to the average daily usage for the month, your usage has been estimated. Estimated bills are based on historical usage, usually the same month last year. If you've made changes in your household like adding a heat pump or more people in the household, the estimated bill may be lower or higher than your actual usage.

Why is this line in blue?

E The supply charge is in blue to help illustrate that supply charges are not CMP charges. You can learn more information about your supplier on the supplier page of your bill.

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How many days were in the billing cycle for this bill?

F The number of days in the billing cycle may be different from month to month. Review your average daily usage to understand whether an increase or decrease is driven by an actual change in usage or by the number of days in the billing cycle.

What is your total delivery charge?

G Your delivery charge is the amount you pay CMP to deliver your electricity. These are CMP charges and are only for the delivery of your electricity.

Do you need help with your bill?

H If you have fallen behind, we offer payment plans to help you catch up and stay on track. Visit cmpco.com/helpwithbill to learn about different forms of assistance that may be available to you. Or call us at 800.750.4000 - we want to help.

Want to sign up for automatic payments?

I Fill out this form and mail it back to us and we will set up automatic payments. It may take up to 30 days to process the request, so for quicker enrollment, log into My Account and set up automatic payments today!

Bill Date 02/14/2023 Invoice Number 701001842474 Account Number 1234-5678-910 Page 2 of 3

Your Central Maine Power Delivery Service Account Detail

Prior Balance for Central Maine Power Delivery \$43.69
Payments received - Thank you -\$43.69
Balance Forward \$0.00
Delivery Charges
Delivery Charges: Residential (01/14/2023 - 02/13/2023)
Delivery Service: 436 KWH @ \$13.66 +\$58.98
Up to 50 KWH @ \$0.086420 +\$4.33
386 KWH @ \$0.086420 +\$33.36
Total Current Delivery Charges \$47.02
Central Maine Power Account Balance **\$47.02**

Your Meter Details Read Cycle 09

Meter Number	Read Date	Meter Reading	Prior Read Date	Prior Meter Reading	Number of Days	Total kWh
L109294115	02/13/2023	93,094	01/13/2023	92,658	31	436

Customer Information for Your Delivery Service
Delivery rates are approved by the Maine Public Utilities Commission. For bills that cover both electricity supply and CMP delivery, CMP forwards energy-supply payments to the appropriate energy provider. For a schedule of CMP delivery rates, visit www.cmpco.com or call us at 1.800.750.4000.

What's a kilowatt-hour?
Electric power is measured in watts. 1000 watts of power used for 1 hour is a kilowatt-hour (kWh) of energy. Example: a 100 watt bulb lit for 10 hours uses 1 kWh of energy.

Questions?
To ask a question or dispute a bill, you can email customer.service@cmpco.com, or call 1.800.750.4000, or write to CMP Customer Service, 83 Edison Drive, Augusta, ME 04336.

Payment Arrangements
If you have trouble paying your bill, a payment plan may help. Call 1.800.750.4000 for more information.

What's a kilowatt-hour?
Maine sales tax does not apply to the first 750 kilowatt-hours of residential usage.

Late-Payment Charge
Bills are due on receipt. A rate of 0.949% will be applied each month to the unpaid balance after 25 days from the bill postmark.

Estimated Bills
When we cannot read your meter, we will estimate your usage for the month. You have the right to read your own meter. Visit www.cmpco.com for more information, or call 1.800.750.4000.

Maine Public Utilities Commission (MPUC)
The MPUC's Consumer Assistance and Safety Division (CASD) investigates and resolves complaints, educates the public and ensures utilities remain in compliance with State statutes and Commission rules. To contact the CASD, call 1.800.452.4699 or visit www.maine.gov/mpuc.

Mail Address Changes
 Please X! for mail address changes and fill in your new mailing address information below.

Sign Up for Automatic Payments
 To sign up for automatic payments, please mark an X! in the box, and sign and date below.

Signed _____ Date: _____
Pay my bill (check one): _____ when my bill arrives
_____ # of days before due date (circle one below)

4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23
(Example: Circle 15! to pay your bill 15 days before the due date. It does NOT mean your bill will be paid on the 15th of each month.)

If you are moving or need to stop service, please call a Customer Representative at 1.800.750.4000

To complete your enrollment, please:
1. Include a VOIDED check with this pay stub.
2. Allow up to 30 days for processing.

Please do not write below this line.

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Who is your supplier?

J Review the supplier page of your bill to see who your supplier is. You may choose a Competitive Energy Provider (CEP) or you'll receive supply from the default Standard Offer Provider. The Standard Offer rate is determined by the Maine Public Utilities Commission annually through a competitive bidding process.

Why is supply charged separately?

K Your electricity bill has two parts: delivery and supply. CMP is required by statute to include the supply charges on your electricity bill and to pass your payments on to suppliers. CMP delivers your electricity and is prohibited by legislation from generating or supplying electricity.

Why is this page blue?

L The supplier page includes information about your supplier and the rate they are charging for your electricity. Supplier information can be easily found on your bill in blue as well as supplier contact information and other information about electricity supply.

What is this?

M The name of your supplier will be shown here, whether you have chosen a Competitive Energy Provider or if you receive supply from the default Standard Offer Provider. You may shop for a different supplier. Visit the OPA website at Maine.gov/SupplyRates to learn more about your options.

What are these messages?

N These messages include information about your supplier and where to find electricity supply options.

We are committed to providing exceptional customer service to all of our customers — 24 hours a day, 7 days a week, 365 days a year. You can count on us.